

www.matrixhumanservices.org
CENTRAL OFFICE
120 Parsons, Detroit, MI 48201 • 313-831-1000

- OFF THE STREETS**
680 Virginia Park, Detroit, MI 48201
(313) 873-0678
- MATRIX PARTNERSHIPS FOR HOUSING**
450 Elliot, Detroit, MI 48201
(313) 831-2503
- MATRIX QUALITY CARE**
450 Elliot, Detroit, MI 48201
(866) 746-6583
- MATRIX HUMAN SERVICES CENTER**
13560 East McNichols, Detroit, MI 48205
(313) 526-4000
- LIFEHOUSE**
450 Elliot, Detroit, MI 48201
(313) 831-2503
- FATHERHOOD INITIATIVE**
13560 East McNichols, Detroit, MI 48205
(313) 526-4000
- DETROIT HEAD START**
13560 East McNichols, Detroit, MI 48205
(313) 526-4000
- CONNECTING FAMILIES**
2741 Twelve Mile Road, Berkley, MI 48072
(248) 541-6100
- BARGAIN COUNTER NORTH**
- REUTHER OLDER ADULT AND WELLNESS SERVICES**
450 Elliot, Detroit, MI 48201
(313) 831-8650
- READERS ARE LEADERS**
2051 Rosa Parks Blvd, Suite 1K, Detroit, MI 48216
(313) 962-5255
- THE EMPLOYMENT CENTER**
13560 East McNichols, Detroit, MI 48205
(313) 526-4000
- VISTAS NUEVAS HEAD START**
2051 Rosa Parks Blvd, Suite 1K, Detroit, MI 48216
(313) 962-5255
- WELCOME HOME OSBORN**
13560 East McNichols, Detroit, MI 48205
(313) 526-4000
- WOMEN ARISE/MPRI**
450 Elliot, Detroit, MI 48201
(313) 831-6526
- WaterUghn4.org**
120 Parsons, Detroit, MI 48201
(313) 831-1000

CURRENT PROGRAM LOCATIONS



MATRIX HUMAN SERVICES ANNUAL REPORT TO THE COMMUNITY 2008-2009



Join the
MARCH on
Breaking the Cycle of Poverty in Detroit





MATRIX HUMAN SERVICES

"Touching Hearts Changing Lives"
Established 1906

MISSION STATEMENT:

Inspired by its' heritage since 1906, Matrix Human Services, advocates for and serves the most vulnerable in the Metropolitan Detroit community and empowers individuals and families to enhance the quality of their lives and achieve self sufficiency.

VISION:

Matrix, a proven leader in uniting all human service efforts to move individuals and families toward self-sufficiency in our time with your help...eradicating poverty of the mind, body and spirit

2009-2010 Board of Directors

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Soave Enterprises

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Retired, Ford Motor Company

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Director of Planning
Department of Human Services

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Managing Attorney Detroit/Wayne Office
Legal Aid and Defenders Association

Mr. William R. Ross
President and CEO
Booker T. Washington Business Associates

Ms. Rebecca A. Scarcello
Freelance Grant Writer

Ms. Linda Tynan
Adjunct Faculty

Eastern Michigan University

Ms. Kelli Van Buren
Director of Enrollment and Student Services
Oakland Community College

Mr. David Versical
Automotive News Online Editor/News
Director
Crain Communications, Inc. Detroit

Mr. John Villa
Retired
General Electric Company

Mr. David Underwood
Principal Account Manager
Ethnic Marketing, DTE Energy

Ms. Kym L. Worthy
Wayne County Prosecutor
City of Detroit -
Wayne County Prosecutor's Office

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Ms. Judith Caliman

Dr. Winifred D. Fraser

Ms. Susan Gardynik

Ms. Barbara Gattorn

Ms. Joan Gerke

Ms. Kay Kress

Honorable Miriam B. Martin-Clark

Ms. Kathleen McCann

Ms. Patty McCarthy

Ms. Laura Rodwan

Mr. Robert Sack

Mr. Terence A. Thomas, Sr.

Ms. Diane Ward

Mr. William Weatherston

Ms. Barbara Whittaker

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President and CEO

Mr. Peter Franklin
Chief Financial Officer

Ms. Karen Bisdorf
VP of Adult Programming

Ms. Jennifer Dale
VP of Marketing and Development

Mr. Scott Gifford
Director of Community Development

Mr. Ted Lewis
Chief Strategy Officer

Ms. Demereal Owens
VP of Quality and Compliance

Ms. Toya Russell
Director of Marketing
and Community Relations

Ms. Treska Seay
Director of Administrative Operations

Ms. Debra Spring
VP of Education

Ms. Celia Thomas
VP of Barat Child and Family Services



**MATRIX
HUMAN SERVICES**

"Touching Hearts, Changing Lives"
Established 1906



Thank You For Your Support

DTE Energy®



WELLS
FARGO

Wells Fargo Insurance Services

June 2010						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3 Celebration of Cultures 10a-2p Clark Park Southwest Detroit Laura Mayotte 313.962.5255	4 Pathways to Employment Job Readiness Workshop 10a-3p The Center 13560 E. McNichols Detroit, MI 48205 Cara Gaston or Anne Duncan 313.831.6526 x.6526	5 The Fatherhood Initiative Father Families Picnic (Annual picnic for Fatherhood & Head Start families) 10am • Belle Isle 8109 E. Jefferson Ave. Detroit, MI 48214 Lima Pereira 313.526.4000 x.24
6	7	8	9 Detroit Symphony Orchestra Concert Free Performance 7pm-8:15pm The Center 13560 E. McNichols Detroit, MI 48205 Todd Ervin 313.526.4001	10	11 Volunteer Appreciation Brunch for volunteers. 10am-12pm The Center 13560 E. McNichols Detroit, MI 48205 Dawne Vellanoff 313.526.4000	12
13	14 Flag Day	15	16	17	18	19
20	21	22	23	24	25	26
27 Father's Day	28 First Day of Summer	29	30			

Dear Friend & Supporters:

WHAT ARE YOU FIGHTING FOR?

A simple 5 words that pose a most critical question, a question Matrix is now asking around the world. "WATRUFGHTN4?" is also a video and website designed to inspire our youth to get involved and make a difference – regardless of their own plight – their own circumstances. Helping others not only changes the world we live in, but it changes who we are and what we become.

So why would a human service agency, especially in these troubled economic times utilize precious resources to promote youth volunteerism? The answer is simple. Youth who volunteer, regardless of their socio-economic status, graduate high school. Kids that graduate have a greater opportunity to break the generational cycle of poverty that is gripping our community. The same is true for adults – volunteering changes who we are. At Matrix we engage clients of all ages in volunteerism through our "Transition to Success" model. By helping others, our clients evolve. Instead of being the victim and always receiving – our clients serve others. The impact is life changing.

Breaking the generational cycle



of poverty in Detroit is all we do at Matrix. The problem is complex with a life threatening impact. With over 50% of our children living in poverty, I ask you to truly reflect on, "What Are You Fighting For?"

One hundred and four years ago our organization was founded by a small group of volunteers. In 2009, our volunteer work force numbered over 2000. Our goal is to see that double in 2010.

At Matrix volunteerism is the core of our strength. The question remains the same. What are you doing to serve your fellow man, woman or child? What are you doing to change our world? Regardless of your own plight, situation or struggle, reap the rewards of service, help others...

**JOIN THE MARCH...
FIGHT GENERATIONAL
POVERTY IN THE CITY OF
DETROIT.**

Yours in Service,
Marcella Wilson, Ph.D
President & CEO
Matrix Human Services

*"The test we must set
for ourselves is not to
march alone...*

*but to march in such a way
that others will wish
to join us."*

- Hubert Humphrey



Join the
MARCH on
Breaking the Cycle of Poverty in Detroit



Readers Are Leaders

Aims to educate and enlighten mothers about developmental learning and education for their infant child. It is about helping moms feel comfortable in using everyday life to educate their children.

The mission of Readers are Leaders (RAL), located in Southwest Detroit, provides pregnant moms and parents of children ages birth to three with skills to ensure that their children grow up ready to read and ready to succeed in school.

Children develop faster in the first five years than at any other time in life. It is important to provide children with high-quality learning experiences, exposure to a literacy-rich environment and stable care giving during this time. RAL provides the information and resources to families so that parents can make good choices for their children's early learning at home and in the community.

RAL uses a model of education and socialization through playgroups, workshops, infant massage classes and community events. Families



attend weekly groups at the Detroit Public Libraries and community centers. Parents are coached on how to interact with their children to encourage language and make the most of teachable moments. Parents receive parent education information in a short parenting session with a handout to read at home.

Workshops and special events are held monthly. At each event, children are entitled to choose a book to take home. Families receive prize incentives for good attendance, and for working toward their goals. Families are rewarded not only with prizes, but by the rapid and visible improvement in their children's language and learning skills. After less than a year of operation, RAL has a loyal following in Southwest Detroit, as parents see the importance of their role as their child's first teacher.

We are making a difference

RAL provided nearly 200 playgroup meetings, workshops and infant massage classes at Campbell Library, Conely Library, All Saints Community Center, Simpson Head Start center and Hernandez Head Start center.

2500 free books were distributed to participants of playgroups and workshops.

More than 80 children were assessed with the Ages and Stages developmental questionnaire (ASQ). Children showed significant gains in all five areas of the ASQ after participation in RAL for two months or more.

Among RAL families there was a 50% increase in the frequency of trips to the library and a 300% increase in the number with library cards.

May 2011						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5	6	7
		National Teacher's Day		Cinco de Mayo		
8	9	10	11	12	13	14
Mother's Day					Matrix Human Services Annual Meeting	
15	16	17	18	19	20	21
						Armed Forces Day
22	23	24	25	26	27	28
29	30	31				
	Memorial Day					



Matrix Human Services Presents: WatRUfightn4?



“WatRUfightn4?” is a video, web-site and educational initiative designed to educate, inspire and motivate young people to become voices for civic change and social activism in the spirit of Walter P. Reuther.



This project idea grew out of a desire to commemorate Mr. Reuther, champion and national leader in labor and social causes, and to preserve his legacy in a positive and productive way. The United Auto Workers (UAW), Matrix Human Services (Matrix), Wayne State University (WSU), Alliance for Children and Families, and United Way for Southeastern Michigan have teamed to inspire today’s young people to become a strong voice for positive social activism, fighting for social equality and justice in contemporary society. Through this music driven video, the collaborating partners will connect youth with the values and principles Mr. Reuther fought for in labor and civil rights over a half century ago.

Mr. Reuther was a champion for social change and proved that one person can make a difference. Mr. Reuther fought for social justice regardless of race, gender and class. Because of Mr. Reuther’s hard work and determination, working families now benefit from health insurance, pension, paid vacation, and physical safety in the workplace. Mr. Reuther was an ordinary man who dropped out of high school at age 16, yet his fight for social justice changed our world. This entertaining educational video will be used to inspire young people to take a stand and fight for a positive change within their community and even the world. <http://Mr.Reuther100.wayne.edu/>

The WatRUfightn4? video & website sold out debut event took place on September 9, 2010 at Blue Cross Blue Shield of Michigan’s Bricktown Auditorium in downtown Detroit.

Since its debut the video has been presented at many community events, workshops, conferences and youth groups. On December 31, 2009 the WatRUfightn4 video aired on TV 20 Detroit. The project was also featured in The Alliance for Children and Families magazine, issue 1, 2010.

Future plans include distribution to Metropolitan Detroit high schools and community groups.

July 2010						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1 July	2	3
4	5	6	7	8	9	10
Independence Day	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31
Parent's Day						

Board Chair Message



It is a great honor to be reporting on behalf of the Matrix Human Services Board of Directors for my third and final time as Board Chair. I have enjoyed working closely with Dr. Wilson, the Matrix staff and the Board of Directors and I am excited about where Matrix is today. I am confident that through the continued outstanding leadership of our incoming Board Chair, Deborah Wilson, Dr. Wilson and the Board, the brightest years for Matrix are still ahead.

George Bernard Shaw said, “Life is not a brief candle to me. It is a sort of splendid torch which I’ve got a hold of for the moment, and I want to make it burn as brightly as possible before handing it on to future generations.” I believe this message is appropriate today as we all take the time to review the past successes of Matrix as well as the opportunity and challenges that lay ahead. Each of us working together can leave a better and brighter future for the Detroit region.

I hope you enjoy reviewing this Annual Report and take pride in all the good work that is being done for our clients. Please make this the year that you grasp the torch: join our cause to break the cycle of poverty and make our community a better place to live.

Mr. Andrew H. Curoe
Board Chair
Matrix Human Services



BARAT HOUSE



We are making a difference

82% of the young ladies improved their academic Grade Point Averages (GPAs).

The young ladies at Barat House successfully completed 320 hours of Community Service Learning by volunteering as Junior Counselors in Connecting Families' 2009 Summer Program.

*In January 2010 Barat House suspended operations.



April 2011

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1 April Fool's Day	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17 Palm Sunday	18	19 Passover	20	21	22 Board of Directors' Meeting	23 Celebrating Children and Literacy Day Call for details (313)962-5255
24 Easter Sunday	25	26	27 Administrative Professionals Day	28	29 Good Friday Earth Day	30



Bargain Counter North

Located in Berkley, Michigan, operated by The League of Catholic Women, The Bargain Counter North sells new and used clothing and small household items, including vintage items, at reasonable prices to benefit Matrix programs. Margaret "Peggy" Walker, Manager, explains, "We have racks of clothes; new styles and vintage, and you know so many are into that. Our clientele is very loyal and are mostly working women who want to dress nicely." League volunteers continue to donate their time to operate the shop and make a difference in the community.

We are making a difference

Bargain Counter North contributes 100% of its gross income to Matrix programs.

THE CENTER



The Center

Matrix Human Services Center is a comprehensive human service and community center offering programs and services designed to meet the social, physical and educational needs of Northeast residents. Programs include adult education/literacy, music & art instruction, fatherhood programs, employment services, computer skill building, Head Start classes, counseling, community activities and family programs

To meet the needs of the Osborn community, Matrix has pioneered the shared programming and collaboration services model. Research has shown that by housing various social services agencies and programs within one building, community residents enjoy improved access to the services they need. Programs in multi-service centers benefit from the increased visibility, lower overhead costs and expanded resources.

The Matrix Human Services Center (The Center) is utilized by one hundred and twenty eight (128) organizations and groups. The Center encompasses a collaborative network of programs, events and services designed to meeting the social, physical, spiritual and education needs of Detroit residents.

The Center is open seven days a week, serving thousands of residents weekly. Through is extensive outreach program, including the publication of the quarterly *Osborn Voice* newsletter, The Center reaches more then 30,000 households in Detroit.

Matrix continues to make major improvements to The Center's infrastructure and grounds. In 2008, the Kresge Foundation donated \$300,000 for the installation of a new HVAC system. This new system has been a contributing factor in the expansion of Center summer programs with the addition of a central air conditioning system.

We are making a difference

128 Mission Partners working in conjunction with The Center

45 adults received their GED certificate through the DPS Adult Education Program

Mission Partners at The Center include:

- College for Creative Studies,
- Academy of Warren,
- Neighborhood Services Organization (NSO)
- Northeast Guidance Center
- Pewabic Pottery
- Narcotics Anonymous
- United Children and Family Head Start
- Our Children Count
- InsideOut Literary Arts
- John Seay Center
- Detroit Head Start Fatherhood Initiative, a program of Matrix Human Services
- Coleman A. Young Foundation
- City Year of Detroit
- Detroit Center for Family Advocacy
- Mosaic Youth Theatre
- Heritage Works
- Women ARISE/MPRI, a program of Matrix Human Services
- R & R Domestic Services
- The MAN Network
- New Covenant of Peace World Impact Ministries
- Connecting Families Program, A program of Matrix Human Services
- Skillman Foundation's Osborn Good Neighborhood Initiative
- Centro T.A.B.C.A.T.
- Detroit Hurricanes Youth Athletic & Enrichment Program
- Detroit Generation Fit Kids
- Detroit Children's Choir
- Wayne County Friend of the Court
- Greenbrier Community Council
- Fleming Elementary School
- Jabari's Karate Academy
- Henry Ford Institute on Multicultural Health
- Matrix Partnerships for Housing, a program of Matrix Human Services
- The Salvation Army
- The Employment Institute
- Women Preserving the History of Idlewild
- Wayne County Sheriff Department

Barat House

Barat is a 24-hour residential treatment program for girls. The program provides a safe and nurturing environment for young ladies, between the ages of 12 and 17 years, who have been victims of abandonment, abuse, and/or neglect.

While residing at Barat, the young ladies; attend schools within the community, actively participate in an array of enriching activities and mentoring, and participate in individual as well as group

therapy. The overall goal of Barat is to assist the ladies with; making positive choices, relating positively to authority figures and peers, learning appropriate social skills, and ultimately becoming independent and successful members of society. This is accomplished through the work of the Therapists, Youth Development Workers, other staff, and the "Ladies of Excellence" program.

Success...

TY, a 17 year old Barat House resident, secured a job through the Youth Assistance Program's Summer Employment program. This achievement was particularly significant. Since her intake into Barat on 11/25/08, TY was struggling behaviorally (short-tempered with adults and peers, irresponsible in completing chores) and voiced lack of desire to make changes. As it got closer to the summer, TY was told by the Barat Treatment Team and the YAP Program Director that if she continued with her current behaviors she would be "unemployable". TY appeared to

not believe that her negative behaviors would impact her ability to get a job and persisted through June and into July. However, as the Treatment Team continued to work with TY, she started understanding the cause and effect of her negativity. In the middle of July, TY committed to make changes in her behavior. She was closely monitored, given feedback and positive reinforcement and was able to secure the job in the middle of August. She will work through the end of September 2009. She will turn 18 years old on 09/04/09. She has voiced that she is so proud of herself for improving her attitude and behavior. She states, "I'm definitely on my way to independence now!"



August 2010						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5	6	7 Color Me Healthy Health Expo 9a-2p The Center 13560 E. McNichols Detroit, MI 48205 Scott Gifford 313.526.4000 Osborn Community Day
8 Friendship Day	9	10	11	12	13	14
15 Arise Detroit Clothing give away 10a-2p The Center 13560 E. McNichols Detroit, MI 48205 Dawne Vellianoff 313.526.4000	16	17	18 Matrix Human Services Presents... Dine & Dash in the D Call for details (313)831-1000	19	20	21
22	23	24	25	26	27 Board of Directors' Meeting	28
29	30	31				

CONNECTING FAMILIES

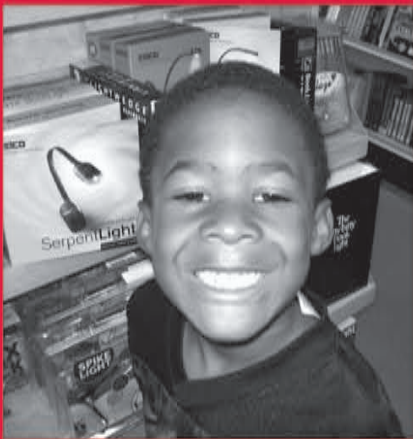


We are making a difference

100% of the participants reported increased family interaction and participation in community projects

Connecting Families clients have received over 3000 referrals

2000 meals were served during the summer of 2009
77% of youth increased their GPA



Connecting Families

Connecting Families offers families, individuals and youth an array of supportive services that include Casa Maria, a safe after school program for youth ages 5-16, adult employment & educational skill building, family activities and referrals to outside agencies.

Connecting Families provides comprehensive support services, needs assessments and referrals designed to break the cycle of poverty. Connecting Families directs youth, families and adults to programs, both in the Matrix Human Services Center and the Osborn community, specific to their needs.

Success...

Client has been meeting with Connecting Families Case Manager for a period of several months. When she first started meeting with case manager she had no job, was not going to school and did not feel positive about her future. Client continued to follow job lead after job lead. At many times, she stated she felt like giving up and not looking for work. Case manager continued to encourage client and helped her build confidence. Client now has a job and is very excited about her employment opportunities going into the future. Case manager provided client with information regarding a computer class. Client followed up on this and is taking the class. Case manager assists client with this class and continues to encourage client so client does not give up and quit the class. Client and case manager are now working toward client starting college courses. With case manager's continued help and support, client is also taking the beginning steps to research the possibility of opening her own business. Client is thrilled and has a very positive outlook about the future.



Reuther Older Adult and Wellness Services

Reuther Older Adult and Wellness Services (Reuther) was founded by the United Automobile Workers as a social program to meet the needs of all retired men and women. After more than 55 years of services to tens of thousands of older adults, Reuther continues to promote physical and mental well-being, and financial stability for vulnerable low-income seniors. Clients' basic needs are met by proven case management interventions that provide food, in-home services of homemaking, personal care and chores, as well as medical transportation, and access to vital self-sufficiency supports. Reuther is extending the ability to live independently for our at risk elders.

Success...

From client LG in Detroit: "Because of continual superb in-home care provided by Matrix Human Services, it necessitated my having to congratulate, as well as thank you for these priceless services. The reason I believe the services are of such high quality is obviously based on the high caliber of the professional team representing your fine, 104-year old organization....Reuther Older Adult and Wellness Services has brought hope, and has lightened a very heavy burden for me. May every person and entity associated with your programs be blessed in all that they set their hands to do for hurting, needy people."

From client CG: "Matrix Quality Care has been a lifesaver for my mother who is elderly and is unable to get around by herself....I am thrilled that we found MQC and are able to support a program that puts resources into our elderly population."

Client AT is 80-years-old. She has had a difficult time over the past months as her only son died recently and she had depended on his assistance. Ms. T has had help from the homecare assistance program and reports on her experience. "Tracey is such a godsend. Without her, I don't think I could manage. She helps me with my bath and makes everything easy for me to get to. She's a beautiful person."



MATRIX HUMAN SERVICES

We are making a difference

6,149 medical or essential business rides provided to seniors throughout the city.

4,027 hours of home care assistance and 320 hours of chore work assistance to 85 homebound seniors

March 2011						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5
6	7	8	9	10	11	12
			Ash Wednesday			
13	14	15	16	17	18	19
Daylight Savings Time Begins				St. Patrick's Day		
20	21	22	23	24	25	26
Spring Equinox						
27	28	29	30	31		

MATRIX QUALITY CARE



Matrix Quality Care

Is a social enterprise program that offers light housekeeping, chore services, personal care and transportation to the Metro Detroit community for a fee.

The revenue derived from Matrix Quality Care is used to support programming for low income seniors through the Reuther Older Adult & Wellness Services program of Matrix Human Services.

Matrix Quality Care services are affordable and provided by pre-screened, qualified, trained and responsive professionals who design your care program to meet your needs.

Whether you would like help for a few hours a day or need us 24 hours a day, a Caregiver is available for you. We offer flexible schedules, including days, evenings, weekends and holidays. **Matrix Quality Care is just a phone call away!**

"Matrix Quality Care has been a lifesaver for my mother who is elderly and is unable to get around by herself. Lovita not only cleans my mother's home, but she provides companionship and human interaction. This year at Christmas, the two baked holiday treats and decorated my mother's Christmas tree! Loviita has made

such a difference in our lives and gives me peace of mind that someone besides me is there to care for my mom. I am thrilled that we found MQC and are able to support a program that puts resources into our elderly population. Thank you Matrix Quality Care!"

-Catherine G

Matrix Quality Care has partnered with Quality Home Health Care to further expand the social enterprise opportunity, this relationship significantly and expands our opportunities as we develop services that can be billed through third-party insurers.

September 2010						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2	3	4
5	6	7	8	9	10	11
	Labor Day		Rosh Hashanah			Patriot Day
12	13	14	15	16	17	18
Grandparent's Day					Mission Partner Lunch 12-2p The Center 13560 E. McNichols Detroit, MI 48205 Dawne Velianoff or Scott Clifford 313.526.4000 Yom Kippur	
19	20	21	22	23	24	25
				First Day of Autumn		
26	27	28	29	30		

How we make a difference...

Direct Program Expense

\$13,809,650

90%

Administration Expense

\$1,230,901

8%

Fundraising Expense

\$352,095

2%

Total Expenses

\$15,392,646



OFF THE STREETS



We are making a difference

More than **1200** crisis telephone calls logged.

OTS provided over **1500** nights of shelter.

More than **6300** meals served at the shelter.

Off The Streets

Off The Streets (OTS), is Detroit's only voluntary, licensed, community-based, short-term emergency shelter program for youth. Services are available to both males and females between the ages of 12 and 17 who are runaway, potential runaway, homeless and "throwaway" youth.

All services are provided by trained professional staff at no cost to the youth or their families. The problem with runaway and homeless youth in the City of Detroit and Wayne County continue to be one with frightening and unimaginable consequences.

Young people on the street and homeless, become victimized and vulnerable to danger with consequences that could be detrimental to a young life.

Increasing numbers of youth are "throwaways" without permanent housing.

Many young people are forced from their homes due to family conflict, substance abuse and/or socioeconomic hardship.



Matrix Partnerships for Housing

Offers single mothers the opportunity for home ownership, breaking the cycle of poverty for themselves and their children. Through collaboration with neighborhood revitalization projects in Detroit, families are placed in new homes in established neighborhoods throughout the city. Matrix Partnership for Housing is focused on continued progress and success and provides families with supportive services promoting continued recovery, long-term employment, and improved parenting and life skills.



We are making a difference

- 32** clients entered the program from domestic violence situations. All have remained free of toxic relationships.
- 5** MPH clients are enrolled in college.
- Of the MPH clients' children, **7** high school graduates were awarded 4-year college scholarships.
- 4** MPH clients received their Bachelors Degree.

Success...

Ms. E has demonstrated tremendous personal strength and determination in transforming her life. Drugs had dragged her into a world of loss, causing loss of employment, loss of her home, loss of custody her two children, loss of self esteem and a loss of hope. Since becoming a MPH client and getting into her home in the past year, she now says her life has changed "tremendously". She dedicated herself to recovery against unbelievable odds. She managed to regain custody of her children and says "It is an overwhelming feeling to have a secure place to live. My kids have a stable home." "I have regained my life back. We are not going from place to place, shelter to shelter. We are a family more, we talk more and we play more, now."



MATRIX HUMAN SERVICES

February 2011						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5
			Groundhog Day	Chinese New Year		
6	7	8	9	10	11	12
						Lincoln's Birthday
13	14	15	16	17	18	19
	Valentine's Day	Susan B. Anthony Day				
20	21	22	23	24	25	26
					Board of Directors' Meeting	
	President's Day	Washington's Birthday				
27	28					

LIFE HOUSE



Success...

A facilitator from Shar House referred me to a woman named Ms. Berry (a Matrix employee). I was told that Ms. Berry was an awesome woman and helps other women with housing that is homeless and coming out of a hardship. I was scared and needed somewhere to live that could understand my predicament. I made an appointment to go visit the Life House and loved it immediately! To sum it up, I'm working part-time and I visit my case manager on a regular basis. 2 years clean and serene!

I owe this new outlook to Matrix's Life House. Instead of using my past against me, they brought to light something that was buried deep inside of me, and gave me some tools to help dig them out. Life House and case management has also provided support to help me deal with that past, stability to keep me focused and guidance to accompany me in the future. I'm taking advantage of what Matrix has to offer: Saturday sessions on substance abuse, self esteem and domestic violence, where you can come and just draw strength from each other.

LifeHouse

This Matrix shelter for women with histories of incarceration, substance abuse, domestic violence, and/or homelessness has been operating since February 1, 2007. LifeHouse accommodates up to 11 clients. Clients commit to participation in 12-Step meetings and to following house rules. The Case Coordinator for Women's Programs provides ongoing supportive services to assist clients achieve self sufficiency.

We are making a difference

98% of clients

completing the program have secured employment.

8 clients have enrolled in college

October 2010

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
	Columbus Day				National Boss Day	
17	18	19	20	21	22	23
				Experience Matrix Breakfast Call for details (313)831-1000	Board of Directors' Meeting	
24	25	26	27	28	29	30
United Nations Day	Harvest Party Fall youth celebration 5p-7p The Center 13560 E. McNichols Detroit, MI 48205 Scott Gifford 313.526.4000					
31						
Halloween						

While providing youth with a safe temporary alternative to life "on the streets," OTS seeks to reunite youth with their families whenever possible. Emphasis is placed on parental participation and family counseling to divert and prevent youth from entering the juvenile justice system.

OTS offers prevention services, providing in home counseling with families and youth in order to stabilize situations that would cause youth to run. Services are also provided to families when youth return home to ensure the youth remains home. OTS also provides workshops in schools and other community centers.

Success...

As a part of starting their Transition to Success, during the 2009 Spring Break young people at OTS were immersed in "Job World"! It was a week of teamwork, networks and hard work!

It started on **Monday** with a 2-hr Life Skills session (by Program Director, Celia Thomas) on Developing a Resume. The young people responded well and by the end of the session they had all produced very nice resumes. On **Tuesday** afternoon, they participated in mock interviews (with House Supervisor, Kai Jones and Community Education & Prevention Specialist, Sandra Ramocan). During these one-on-one sessions the youth were asked typical interview questions and coached on their answers and body language. **Wednesday** was "Jackets for Jobs" day as the youth were able to go to the Jackets for Jobs Samaritan Center and Michigan Works sites to be personally fitted for outfits suitable for Career Fairs and interviews! On **Thursday**, they attended a Teen

As a youth serving agency, OTS advocates for the humanistic delivery of quality services to youth & their families within the community.



Job Fair sponsored by Don Bosco Hall, Catholic Social Services and Spectrum Human Services and held at Youthville. They looked sharp and were quite confident. They networked and received an offer of summer jobs through Don Bosco Hall!! **Friday** was Feedback and Commendation day... Sample Responses:

"Jasha*":
This week was "interesting and actually fun even though we had to do so much work."

"Lavon*":
I learned some new stuff, like how to write a resume and I learned that I am a hard worker"

"Mishah*": "I see that I have to do things right in order to be right. Like I have to be prepared and have a good attitude to give a good impression."

*Names changed for privacy.

YOUTH ASSISTANCE PROGRAM



We are making a difference

97% of youth reduced school truancy, suspensions or expulsion
99.21% of youth reduced truancy from home

99.29% of youth reduced alcohol, tobacco or drug use
99.11% of the youth reduced incorrigible behavior in the home or community

99.06% of the youth reported decrease in delinquent peer relationships
99.85% of the youth reported increase in grades and/or grade point average

100% of the youth reported decrease in “bullying” behavior
100% of the youth reported increase knowledge of computer awareness

January 2011						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1 New Years Day
2	3	4	5	6	7	8
9	10	11	12	13	14 North American International Auto Show Charity Preview	15 Martin Luther King Jr. Birthday
16	17 Martin Luther King Jr. Day	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

Women ARISE

Provides rehabilitative programs for women involved in the criminal justice system including probation, parole, and prisoner re-entry in Detroit and Wayne County. Clients' needs for shelter, food, transportation, life skills and employment are addressed via case management, group cognitive behavioral therapy sessions and provision of supportive services.

Success...

“When I met my Case Manager, Danielle Conley at Matrix Adult Programs, I felt a sense of hope and care. I was fresh out of prison with vision on what to do next. The Women Arise/MPRI program has helped me in several ways. I was able to really open up with someone and set my goals and dreams. Case management has helped empower me set up appropriate appointments, to do lists, transportation and follow-up to make the necessary progress happen. Matrix had faith in my potential and hired me as the Life House live in monitor. Since I have received this job at Matrix, several doors have opened up for me. I feel so blessed with the outcome to be part of the Matrix family”.

We look at every individual who comes to us as having the potential to return to the community. Pure dedication to our mission is what has enabled the talented staff at Matrix Adult Programs.

We are making a difference

From September 2008 thru October 2009 a total of 44 clients received over 1,800 clock hours of one on one case management services.

All participants were given the opportunity to participate in the nine on site workshops including: financial literacy sessions, cognitive behavioral therapy and job readiness training.

Over \$3000 was invested in individualized basic needs including: vital documents, health services, and bus tickets to assist with transportation.

Every participant received a Welcome Kit to help with their personal hygiene.

Most of our women have been exposed to toxic relationships. Through our case management, every woman was exposed to options for support healthy relationships



VISTAS NUEVAS



Vistas Nuevas Head Start

Operates in Detroit's Southwest Head Start service area, and has grown to be the largest Head Start provider in the city. Currently, operating from multiple program sites, Vistas Nuevas Head Start provides high-quality comprehensive services.

Vistas Nuevas is a federally funded, comprehensive program serving low-income children three to five years of age, special needs children and their families. As a bilingual, multicultural program, VNHS is sensitive to the cultural differences, strengths and uniqueness of our community and

teaches in three languages English, Spanish and Arabic.

The goal of Vistas Nuevas is to continually develop collaborative projects to integrate services and more efficiently utilize community resources and funding. The multifaceted program approach, which includes training opportunities and shared facilities, establishes us as an authority in early childhood education and childcare in Southwest Detroit.

We are making a difference

100% of children received hearing and vision screenings.

A recently awarded Reading Is Fundamental Grant has increased our ability to expose families to literacy.

Our new Resource Lab has presented 6 workshops to extend and enhance literacy in the classroom. It has also sparked a new interest in classroom activities.

In 2008-2009 Vistas Nuevas Head Start children were assessed in math, science, literacy, language, social & emotional, physical health & development, creative arts and approaches to learning -

achieving **75%** above the normal expected gains.

Vistas Nuevas Head Start had no Non-Compliance issues following the Program Review by the Federal Team and was the only Head Start delegate program in Detroit

with **100%** Compliance for Children Immunizations!!!!



Youth Assistance Program

Youth Assistance Program (YAP) offers services that reduce youth crime by providing prevention and early intervention services to youth who are in danger of entry into the juvenile justice system.

The Matrix YAP provides intervention to youth 7 thru 17 years old that enhances their quality of life, builds confidence, builds self esteem, improves academic performance and provides life experiences that prevent involvement with the juvenile justice system.



The preventive and early intervention curriculum includes the following services: Individual Counseling, School Anti-"Bullying" Program, Group Counseling, Anger Management, Conflict Resolution, Tutoring, Academic Enrichment, Homework Assistance, Substance Abuse Intervention and Services, Financial Literacy, Computer Skills and College Preparation Activities.

Youth must reside in the following zip codes: 48201, 48202, 48203, 48204, 48206, 48212, 48226 and 48238.

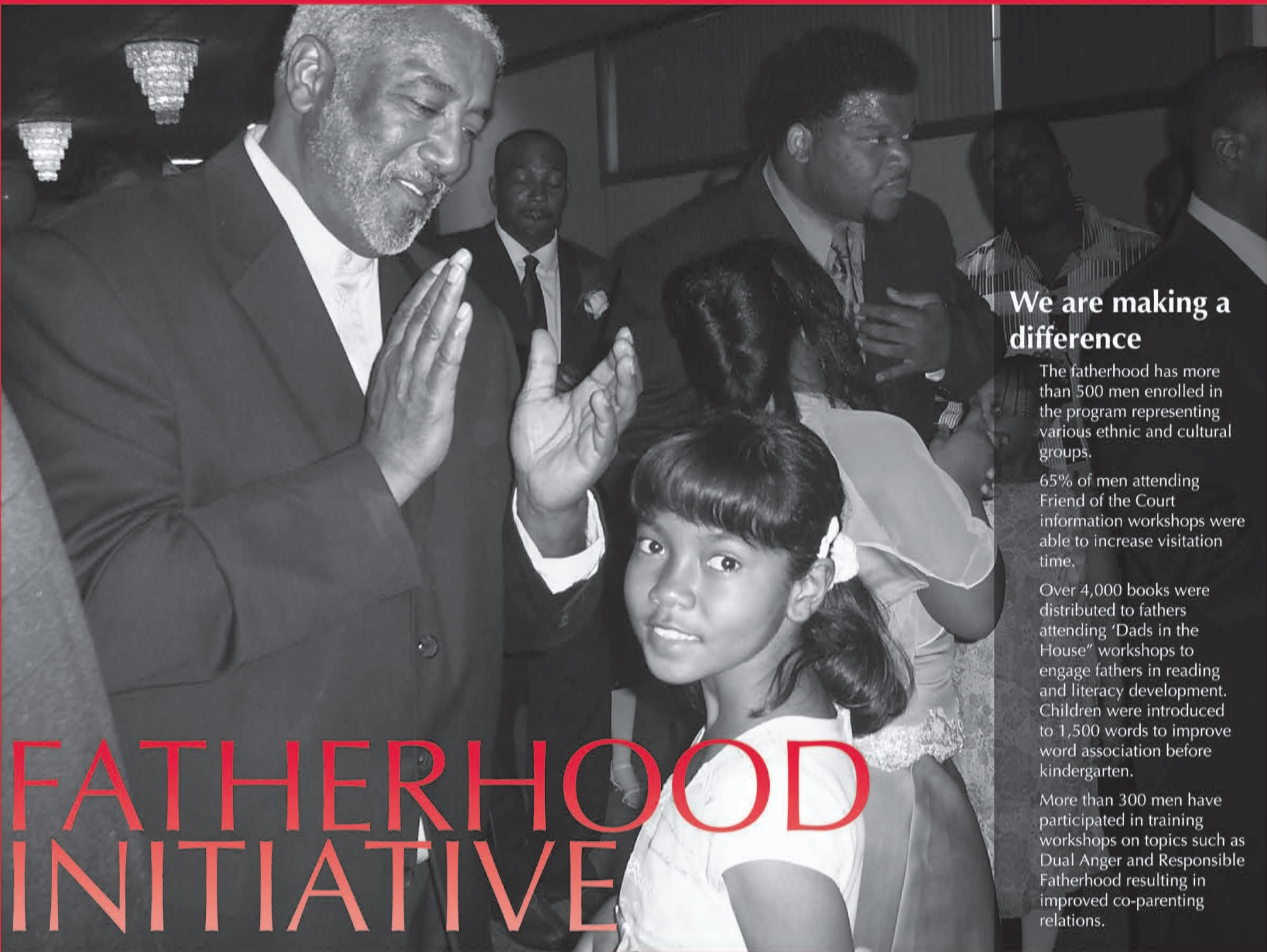
Success...

M.W. entered YAP on November 10, 2009 and is currently attending weekly anger management sessions at the Hamtramck Center. During the first month of the program, M.W. played around, joked with other group members, and seemed to do everything possible to distract the group. It came to my attention through discussion that youth may not have respect for women due to incidents that have occurred in the home. I took this opportunity to begin working with the youth and his brother every other week. I was able to gain trust and respect. For the past month, M.W. has been an excited and positive group member. Youth is excited to share about himself and express his ideas. Youth is also respectful to me and other staff members. While we were once considering discharging youth for his disruptive behavior, he is now one of the better members of the group!



MATRIX HUMAN SERVICES

November 2010						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6
		Election Day				
7	8	9	10	11	12	13
Daylight Saving Time Ends				Veteran's Day		
14	15	16	17	18	19	20
						Give Away Day November 20th 2010 10a-2p The Center 13560 E. McNichols Detroit, MI 48205 Dawne Velianoff 313.526.4000
21	22	23	24	25	26	27
				Meals-on-Wheels Thanksgiving meal delivery to home- bound seniors 8a-12p The Center 13560 E. McNichols Detroit, MI 48205 Scott Gifford 313.526.4000		
28	29	30		Thanksgiving Day		



We are making a difference

The fatherhood has more than 500 men enrolled in the program representing various ethnic and cultural groups.

65% of men attending Friend of the Court information workshops were able to increase visitation time.

Over 4,000 books were distributed to fathers attending 'Dads in the House' workshops to engage fathers in reading and literacy development. Children were introduced to 1,500 words to improve word association before kindergarten.

More than 300 men have participated in training workshops on topics such as Dual Anger and Responsible Fatherhood resulting in improved co-parenting relations.

FATHERHOOD INITIATIVE

December 2010						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2	3	4
				Hanukkah		
5	6	7	8	9	10 Board of Directors' Meeting	11 Angel Tree Gift Giving Extravaganza! (eastside)
12	13	14	15	16	17 Angel Tree Gift Giving Extravaganza! (southwest)	18 The Center Holiday Party Community Pancake Breakfast 10a-12p The Center 13560 E. McNichols Detroit, MI 48205 Dawne Vellano 313.526.4000
19	20	21	22	23	24	25 Meals-on-Wheels Holiday meal delivery to home-bound seniors 8a-12p The Center 13560 E. McNichols Detroit, MI 48205 Scott Gifford 313.526.4000
26	27	28 First Day of Winter	29	30	31	Christmas Day
Kwanzaa Begins				New Year's Eve		

Detroit Head Start Fatherhood Initiative

The Fatherhood Initiative, nurtures meaningful connections between children and their fathers or other loving father figures, realizing that a healthy, intimate, responsible connection between father and child can counter the social problems created by father absence. The Head Start Fatherhood Initiative is dedicated to engaging fathers of

the Head Start children in a positive way in their child's education and life. The Fatherhood Initiative nurtures meaningful connections between children and their fathers, and is focused on changing the social challenges of children without fathers.



Success...

The Fatherhood Initiative helped me understand the importance of being actively involved in every aspect of my child's life. The resources and mentoring made a tremendous difference for me.
- R. Bell

I attended the Father and Son Camp Out and it gave me an opportunity to learn more about my grandson and strengthen the bond between us. It was a great experience to be in the presence of other men and their sons!
-C. Cobb

I attended a workshop for men and the experience of being around all males for the purpose of serving the community was great! The topics were good and it was well organized.
-F. Baker